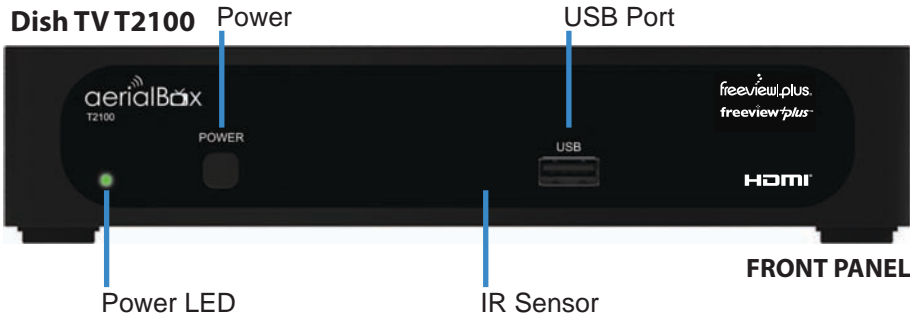


# T2100 Quick Install Sheet

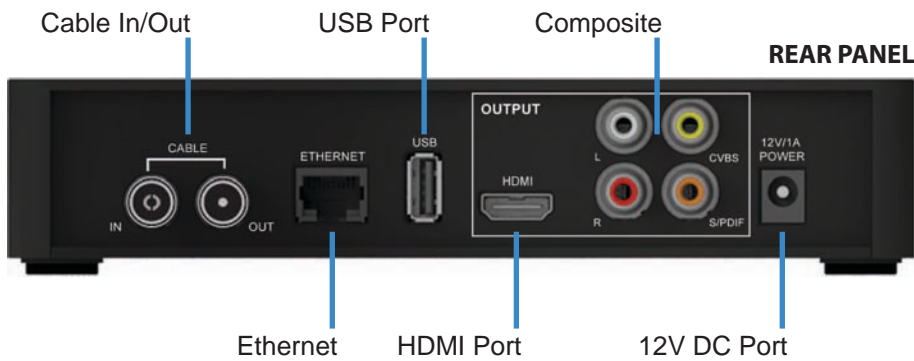


Thank you for choosing Dish TV for your **FreeviewPlus** Terrestrial Receiver. This Quick Start Guide will provide you with instructions for connecting and troubleshooting your new unit. Please check that your Dish TV box contains all the following components... **T2100 Receiver, 3-Way AV Lead, 2x AAA Batteries, 12v Power Adapter, Remote Control.**



## Getting Connected:

Connect the cable that comes from your Aerial to the IN socket on the back of your set top box. Connect the AV cable that came with your unit between the yellow, red and white sockets on the back panel of the unit and your TV, or you can just use an HDMI cable if you have one.



## Getting Started:

1 - Open the battery cover of the remote control insert the two AAA size batteries so the + and - marks on the batteries match the + and - marks inside your remote. Replace the battery cover.

2 - Switch your TV on and select the video input you have connected your T2100 to. Now switch the T2100 on and wait for it to boot up (it should take approx. 30 seconds).

3 - The "Welcome First Time Installation" screen should now show up, please follow all on screen instructions to finalize the set up of your **FreeviewPlus** Unit.

For further details on operating your T2100 unit, please refer to the **User Manual** tab found in the **Main Menu**.

## What's in the box?

Please check to see whether you have all the following in this box, you should have:

Your new set top box



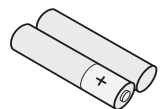
Remote Control



Install Sheet



2x AAA Batteries



AV Cables



Power Supply

Some items missing? Please contact the retailer or store you purchased this from.

The T2100 is a FreeviewPlus Receiver. It requires an Aerial and good signal levels to operate correctly. **It does not use a Satellite Dish.** For further help, please refer to the **Technical Support Contact Details** under the **System Information** tab in the **Main Menu**.

**Troubleshooting**, If you're having trouble getting your Dish TV T2100 Terrestrial Receiver to work check some of the tips below before you contact Technical Support.

	<b>Problem/ Possible Causes</b>	<b>What To Check</b>
	No LED Indicator on Front Panel : Main Power Lead is unplugged/turned off.	Make sure the power cord and adaptor are connected correctly, and there is power available at the power point being used.
	Dish TV T2100 Receiver Not Working : Unit has stopped responding to remote/ Front display working though no picture.	Reboot the Receiver by turning it off at the wall (power point), wait 10 seconds, and turn it on again.
	TV No Display : Your TV is set to the wrong input/ Your TV isn't able to display the current output format.	Make sure the TV display is set to the correct AV/HDMI input source. Check that the AV/HDMI connections are securely connected on both the TV and Receiver, and if necessary; please try another AV/HDMI cable set.
	Unit Doesn't Respond To Remote: If you are using the Remote Control and the LED indicator does not flash when a button is pressed, it can be due to any or all of: No batteries/ Batteries inserted incorrectly/ Batteries are dead/ Infrared receiver is obstructed/ Outside maximum operating distance.	Use the remote control within the recommended SIX meters maximum from unit. Change batteries in the remote control. Use a Digital Camera/ Cell Phone Camera to view LED on end of remote as you press buttons. It will flash if working. Check there is a clear line of sight to your unit.
	Message On TV Says "No Signal" : Tuning Failed or Database Empty. No or Low Signal can be the cause of this problem and it can be due to any or all of: Aerial cable not plugged in/ Faulty Aerial Set Up/ Aerial set for wrong polarity/ Cables to old or damaged/ Poor joints in cable/ Split into too many rooms/ If using rabbit ears or indoor antenna/ Not enough signal at location.	Plug the Aerial into the CABLE IN socket at the back of the receiver. Align your Aerial to the closest transmitter, ensure there are no objects the could interrupt the signal path. You can visually inspect connections, to make ure everything is fitted correctly. Though you may need to contact a local installer, to check your set up thoroughly or install an Aerial at your location.
	WiFi Not Connecting: Router not available in list/ Router shown though will not connect.	Try move your router to a new location to improve signal strength - you'll usually see better reception throughout your home if the router is in a central location. Cordless phones, or other wireless devices near your router can all cause wireless interference, so move them away from your wireless router. Elevate your router off the floor. A router on top of a desk will be better than one hidden behind it. Check password used is correct.